



COE Healthcare USA A brief overview

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COE Healthcare – *Getting started*

- **Advisory council**
 - Define structure, goals, mission statement, COE agendas
- **Mission statement – *for instance***
 - share ideas
 - exchange deployment experiences, and
 - facilitate discussion about ARCHIBUS related topics
- **Quarterly meetings**
 - Webinars
 - COE meeting during International Users Conference



COE Healthcare – *Sample Webinar Agenda*

- **Webinars for Healthcare**
 - ARCHIBUS
 - Service Desk
 - On Demand
 - TEAMS/Handheld Solutions
 - COE members (Showcase an implementation)
 - Space Management Overview at Kaiser Permanente
 - Engineering Services – Measures of success at London Health Sciences Center
- **2009 User Conference format**



COE Healthcare – *Sample UC Meeting Agenda*

Title: "Asset Management & Tracking with Building Operations"

- Overview
 - Participants will learn from an industry expert on how to manage and track their assets. Subjects include: simplified work flow, JC/EOC reporting, empowering service personnel, and finding assets in your health care system.
- Presentation : Asset Management & Tracking with Building Operations at Siemens - Tom Pagurek, Siemens Medical Solutions USA
 - Participants are encouraged to share their views of how they manage and track assets at their facilities.
- Worksession on critical metrics
 - Participants will break into work groups and collaborate on the critical metrics they measure or would like to measure associated with healthcare and ARCHIBUS.
 - All participants will work together in developing the top 10 most critical metrics in managing the business.



COE Healthcare – *Focus on users*

- Facilitate communication
- Exchange information and ask questions on their implementations
- Demonstrate how they handle their business challenges
- Focus on best practices
- Bring together industry experts, consultants, partners, educators and users to benefit from interaction on selected topics
- User-led activity



COE Healthcare – *How we can contribute*

- Share updates, feedback, user conference material...
- Produce specific documents
- Offer the technology for the CoE to develop schemas, standards, dashboards, scoreboards that are relevant to the industry
- Open to your suggestions



Thank You...


