

# Community Solutions



world leaders in Facilities Management solutions

## Healthcare Centre of Excellence

Wednesday 9th June 2010  
Agenda

Time	Activity
9.45 - 10.00	Registration & Refreshments
10.00 - 10.10	Introduction to the Centre of Excellence <i>Brian Court—Chairman's Address</i>
10.10 - 10.40	Space & Asset Management Best Practice Strategies - Featuring ERIC, EstateCode & CIAMS <i>Ian Gelling—Mass</i>
10.40 - 11.10	Achieving Energy Management Excellence - Featuring CRC Compliance <i>Steve Allen—Cavendish Engineers</i>
11.40 - 12.10	Intuitive Business Intelligence with GIS - Featuring Risk Management <i>Erica Neal—ESRI UK</i>
12.10 - 12.40	Refreshments & Networking
12.40 - 13.10	Harmonising Energy & Space Management - Featuring Energy Management Directive ISO 16001 <i>George Farley—Community Solutions</i>
13.10 - 13.40	Embedding Sustainability to Achieve Quality Care - Featuring Sustainable Environmental Compliance <i>John O'Leary—Trend Controls</i>
13.40 - 14.00	Open Forum
14.00 - 14.20	Prize Draw & Close

Copies of the presentations are available upon request. Please speak to Richard Milner on the day, or email [richard.milner@mass-plc.com](mailto:richard.milner@mass-plc.com).

***Don't forget to drop your completed Feedback form into the goldfish bowl for your chance to win a bottle of Champagne.***

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